

# Referral Phase

Jenna Bergquist  
Transplant Outreach Coordinator

# Referral Phase

- Direct call to HackensackUMC Organ Transplant center
  - 551-996-2608
- Fax referral form
  - 551-996-0826
- Physician referral
- Online referral portal
- <https://www.hackensackumc.org/services/organ-transplants/organ-transplant-refer-a-patient/>
- Outreach efforts
  - Jenna Bergquist 551-996-3203
  - [Jenna.Bergquist@hmhn.org](mailto:Jenna.Bergquist@hmhn.org)

# Referral Phase

- Brief Medical Intake & Insurance Authorization
- Scheduled for Evaluation
- Patient is contacted by our front desk team or outreach coordinator up to 3 times
- After 3 unsuccessful attempts we contact the dialysis center social worker to relay the message to the patient