



## March 17, 2020 Transplant Quality Improvement Activity (QIA) Learning and Action Network (LAN)

The End Stage Renal Disease (ESRD) National Coordinating Center (NCC) hosted an event on March 17, 2020 entitled “Transplant: A Team Approach”. The event consisted of 1,316 attendees, and 617 of them participated in the post-event evaluation (46.9%).

### **Selection of Actionable Multiple-Choice Evaluation Results:**

- The content in the activity increased/improved my knowledge and understanding of the topic matter(s) presented: 90% (557/617) answered “Strongly Agree” or “Agree.”
- Were you satisfied with the overall LAN presentation? 93.7% (578/617) answered “Yes.”
- The speaker was effective in presenting the material: 96% (591/617) answered “Strongly Agree” or “Agree.”
- Does your facility participate in the Network Transplant QIA for 2020? 72.9% (450/617) answered “Yes.”
- Did you attend or listen to the recording of the previous Transplant QIA LAN in January? 71% (438/617) answered “Yes.”

### **Summary of Open-Ended Written Responses and Multiple-Choice Evaluation Results:**

- When asked which intervention(s) presented during this meeting will be implemented prior to the May LAN, 89% (547/617) of the attendees who submitted evaluations responded. The following are examples of the responses provided:
  - Utilize a transplant full team approach.
  - Provide live donor education and invite transplant donors educate patients.
  - Foster communication between interested patients and the transplant center.
  - Involve transplant hospital in providing onsite or virtual information to staff and patients.
  - Utilizing additional social work training via webinars, trainings, etc. in order to identify additional engaging ways to educate patients on transplant.
  - I would like to try the virtual conference with transplant centers due to the pandemic and centers cancelling my lobby days.
  - Register to attend a transplant designee course.
  - Have patient care technicians and registered nurses assist by asking patients about transplant appointments
  - Utilize social media to recruit donors.
  - Provide transplant education during modality interviews
- When asked to describe the activities that their facility/organization conducted to increase the number of patients on the transplant waitlist, 44% (269/617) attendees who completed the evaluation responded. The following are examples of the responses provided:
  - Early education, support and encouragement, working to overcome fear, concerns, and obstacles. Working together with the transplant coordination teams.
  - Implemented tracker from ESRD Network 17.



- Social work follow-up with needed testing to ensure patients are up to date in preparation for transplant.
  - We discuss transplantation at modality, monthly clinic visits and our nephrologists talk to chronic kidney disease patients during clinic visits as well.
  - Chair to chair meeting regarding transplant.
  - Transplant discussion with patients during social work assessment to encourage patients to start referral process.
  - Reviewed our transplant list and are working on ensuring that everyone's current status is updated. Reaching out to patients that have a hold status and working with the transplant hospitals to ensure that we are up to date.
  - I have taken on the role of transplant champion. I am keeping track of everyone's transplant status and helping to make team decisions about how to approach those who are not currently listed.
  - Started "Weighting for Transplant" program (collaboration between dialysis center, nephrology clinic and weight management clinic); applied for grant funds so dialysis and chronic kidney disease III-IV could participate in weight loss program to help move toward transplant body mass index (BMI) criteria.
  - Met with local doctors to discuss possible transplant candidates. Spoke with the local transplant coordinator for updates and changes concerning transplant status.
- When asked if their facility/organization has a promising intervention, practice, or process that they would be willing to share during a future LAN meeting, 5.3% (33/617) of the attendees who answered this question responded "Yes." The following are examples of the responses provided:
    - Created a bulletin board that describes the steps of the transplant process.
    - During rounds with our nephrologist, I carry an updated transplant log. I report the information with the doctor present to the patient. This gives the patient the opportunity to discuss their status with their nephrologist and to know what steps they need to take to remain or become active on transplant list.
    - Transplant support group with the assistance from veteran dialysis patients who have been through the process or have been transplanted previously
    - We have a "transplant binder" that has patient information regarding upcoming appointments and referrals.