



# Promoting Bloodstream Infection Prevention With Patient-Centered Resources: The Role of the National Patient and Family Engagement (NPFE) Learning and Action Network (LAN)

January 7, 2020

# What We Will Do on Today's Call

- Discuss the definition of a LAN
- Explain how Affinity Groups support the LAN
- Share the vision and goals for the LAN and Affinity Groups
- Review BSI Affinity Group developed resources
- Hear from a BSI Affinity Group patient subject matter expert (SME)

# NPFE-LAN Team



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CMS = The Centers for Medicare & Medicaid Services

# NPFE-LAN SME Members, Part 1



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Arthur Thomas  
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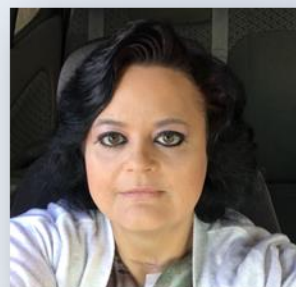
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Brenda Dyson  
*Home Dialysis AG*



Brenda Williams  
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Candida Griffin  
*Home Dialysis AG*



Daniel Perez  
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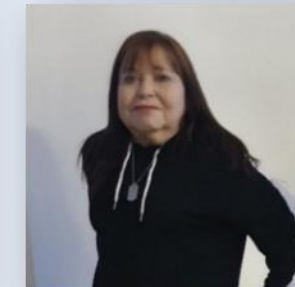
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# NPFE-LAN SME Members, Part 2



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Maria Casa  
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# NPFE-LAN SME Members, Part 3



Tim Nelson  
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# NPFE-LAN SME Members, Part 4



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Norma Cooper  
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Jose Santiago  
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# An Introduction to the NPFE-LAN

- What is it?
  - 90+ ESRD patients and caregivers
  - All modalities represented—in-center hemodialysis, home therapies (home hemodialysis and peritoneal dialysis), and kidney transplant recipients
- What is the goal?
  - Capture patient and caregiver perspective
  - Foster an “all teach, all learn” environment
  - Share knowledge and experiences
  - Identify and spread promising approaches and best practices to improve care and quality of life

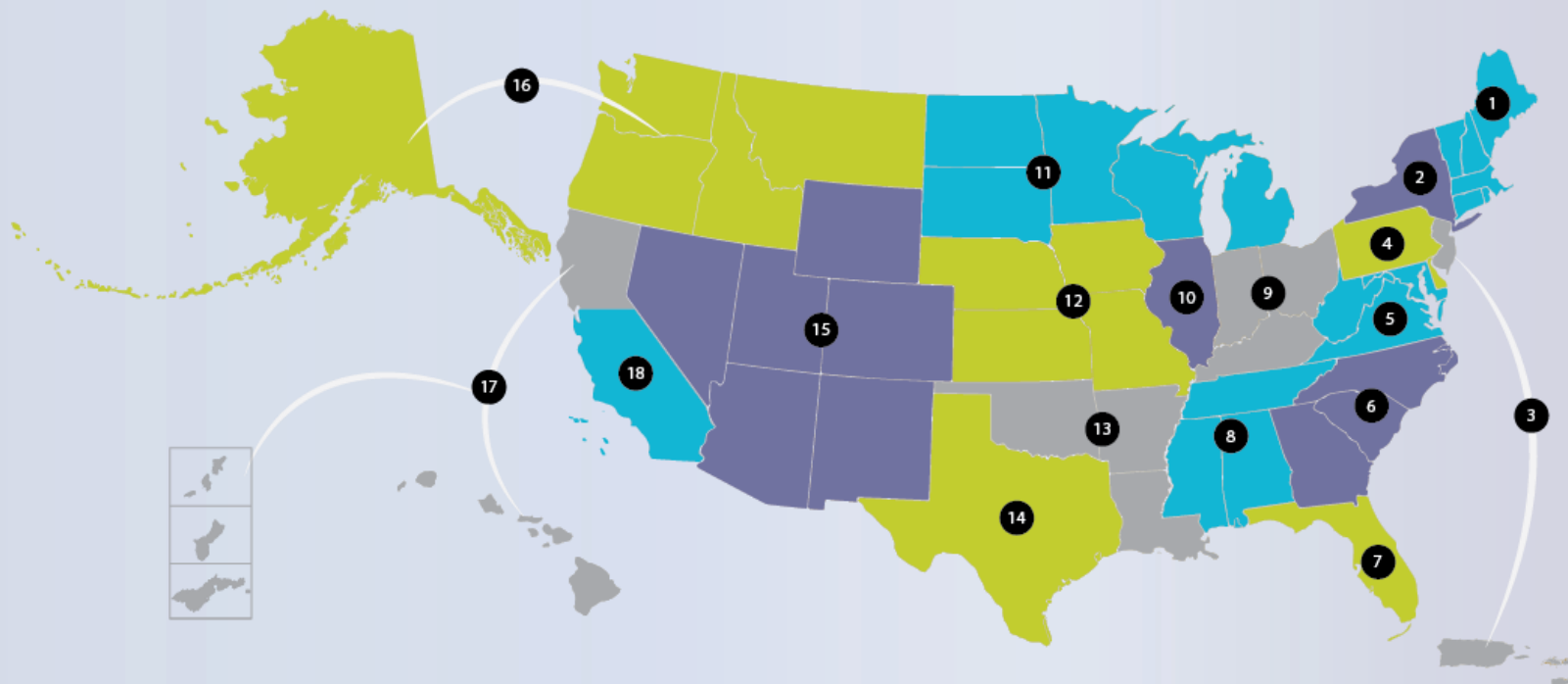


# The Work of the NPFE-LAN

- Identify quality improvement activity (QIA) resources
- Adapt resources for patient and caregiver use
- Share resources with ESRD Networks and community partners
- Request Networks to share the resources with their facilities
- Ask SMEs to share resources at their facilities
- Discover partnerships with kidney community stakeholders
- Spread the resources through collaboration, social media, and website postings

# NPFE-LAN Alignment to ESRD Networks

- There are 18 ESRD Networks
- All Networks work on QIAs
- All QIAs need ideas from patients and family members
- Patients and caregivers have ideas that can help



# What Is an Affinity Group?

Within the LAN, there are smaller groups called Affinity Groups (AGs). These groups:

- Work collaboratively to promote communication, choice, and respect They build on the group's individual and collective strengths.
- Encourage patient/caregiver SMEs to share their valuable perspectives and ideas to improve the quality of care for all ESRD patients.
- Promote an “*all teach and all learn*” environment to develop resources and materials that are ultimately put into action and shared beyond the LAN itself.

# Four AG Topics and Goals

Topic	Goal
BSI	Reduce BSIs
Home Dialysis	Increase patients receiving dialysis at home
Kidney Transplant	Increase patients receiving a transplant
Patient-Selected Topic	Help patients and caregivers improve their emotional well-being

**Every QIA is better when it includes patients and family members!**



# Polling Question #1

# BSI AG Resources, Part 1

- Identified the best resources to educate patients and healthcare professionals about the importance of clean hands:
  - Clean Hands Count badge
  - Clean Hands Count handout
  - Clean Hands Count brochure
  - Clean Hands Count poster
- Recognized the importance of spreading the resources through patient-to-patient communication and digital technology
- Expressed interest in conducting a hand hygiene awareness campaign in their dialysis facility or kidney community



<https://www.esrdncc.org/en/resources/patients/infection-prevention/clean-hands-count/>

## BSI AG Resources, Part 2

- Updated the *Test Your Hand Hygiene Knowledge Interactive Tutorial*, with the goal of:
  - Improving knowledge of infection prevention practices.
  - Engaging patients and staff in infection prevention activities.
  - Reinforcing understanding of potential infection prevention sources.
  - Demonstrating proper hand washing techniques.



# Polling Question #2



# Patient Engagement in Infection Prevention

- Sardeliah Pearson, patient SME
  - Hosted four lobby days
  - Educated 158 patients on hand hygiene
  - Provided Clean Hands Count resources in English and Spanish
  - Awarded Clean Hands Count badge to staff members who participated



## Question

Do any of the dialysis facility staff members or ESRD Network staff members have questions, comments, or thoughts about the SME-created resources?

# Important Contact Information

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