



2019 Transplant Coordination QIA

Online Reporting Tool Work Aid



Quality
Insights

Renal Network 3



Instructions

- Facilities will provide feedback monthly, by the last day of the month.

Root Cause Analysis

Background: Network facilities are required to work with CMS toward achieving the 2019 goals of improving transplant coordination and increasing the number of patients on the transplant waitlist. Use the facility self-assessment tools provided in the December project notification mailing to assist you in doing a root cause analysis (RCA) of barriers and processes impacting the wait-listing process with the aim of maintaining or improving your process using PDSA cycles.

Directions:

1. Choose ONLY ONE of the facility activities on the self-assessment to which you responded "No" or "Not Always" to prioritize for improvement and complete monthly reporting.
 2. When you resolve it to your satisfaction, you can move to the next area you would like to address and choose it for reporting.
 3. The barrier to address can apply to one or multiple patient, facility or staff situations.
-

Select your facility and the month you will report for.

Facility Information

CCN:

Select..

Reporting Month:

Select..

Contact Information

Facility Contact First Name:

Facility Contact Last Name:

Facility Contact Email:



WARNING: DO NOT ENTER PHI / PII ON THIS FORM. No PHI / PII in the following fields.
Examples of PHI include patient name or initials, birthdate, SSN, etc.



Next Step: Root Cause Analysis and PDSA Cycle

Select Barrier you identified

Barrier:

Which of the s

Monthly P

Plan: Describe

Do: Select from the drop down the one intervention you used this month to address your identified barrier. For your first reporting month, select the one you plan to use.

Study: Did you achieve the plan's goal with this reporting month's intervention?

Study: Take a moment to think about the intervention this reporting month. What did you learn about the effectiveness of the intervention?

Which of the 6 steps?

Barrier:

Select..

Which of the six steps does the barrier you identified best address?

Monthly PDSA Cycle Documentation

Plan: Describe your monthly plan to improve the identified barrier (include details such as

Do: Select from the drop down the one intervention you used this month to address the barrier or one you plan to use.

Select..

Select..

Select..

Patient interest in transplant

Referral call to transplant center

First visit to transplant center

Transplant center work-up

Successful transplant candidate

What did you Do?

Monthly PDSA Cycle Documentation

Plan: Describe your monthly plan to improve the identified barrier (include details such as Who, What, When)?

Do: Select from the drop down the one intervention you used this month to address your identified barrier. For your first reporting month, select the one you plan to use.

Select..

Select..

Conducted staff education on transplantation

Reviewed/trialed 5 Diamond Transplantation Module for staff education

Provided patient/family education

Trialed early patient education on modality (e.g. within two to four weeks of admission) with scheduled follow-up session as needed.

Collaborated with transplant center, organ procurement organization (OPO) to host transplant education day/lobby day/living donation

Act: What are you going to do for your PDSA cycle NEXT month?

Select..



Did you achieve your plan's goal?

Study: Did you achieve the plan's goal with this reporting month's intervention?

Study: Take a moment to think about the intervention this reporting month. What did you learn about the effectiveness of the

What Barrier(s) (if any) did you discover when implementing the intervention this reporting month? (Enter NA if none)

Act: What are you going to do for your PDSA cycle NEXT month?

Select..

Select..

No

Yes

Select..

↓

What will do with your plan next month?

Study: How did you achieve the plan's goal this reporting month? (optional)

Select.. ▼

Study: Take a moment to think about the intervention this reporting month. What did you do?

Select..

- ACCEPT = Continue with the same plan
- ADAPT = Change the plan for next month
- ABORT = We need to start all over with a new plan

Select.. ▼

What Barrier(s) (if any) did you discover when implementing the intervention this reporting month?

Act: What are you going to do for your PDSA cycle NEXT month?



Next Step: Metrics

Metrics and Sustainability Plan



INCREASING TRANSPLANT WAITLIST



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Metrics

How many of your patients are on the transplant waitlist (active and inactive)?



How many facility patients attended their initial transplant evaluation this reporting month?



How many patients were added to a transplant waitlist this collection month?



Sustainability Plan

Do you have processes established for sustaining the transplant waitlist rate in your facility?



What action item have you put in place for sustainability?



Adopted transplant education policy for new staff orientation/ annual staff training with specific educational materials

Adopted use of the 5 Diamond Transplant Module for staff education

Developed policy for a standardized approach to new



Next Step: Verify

Submit



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Verify you are not a robot and submit your data using the Submit button  at bottom of the form

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a report for your
records.**



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