2019 Home Dialysis QIA
Online Reporting Tool Work Aid
Instructions

• Facilities are to provide feedback monthly, by the last day of the month.

Root Cause Analysis

Background: Network facilities are required to work with CMS toward achieving the 2019 goals of increasing home dialysis utilization. Use the facility self-assessment tools provided in the December project notification mailing to assist you in doing a root cause analysis (RCA) of barriers and processes impacting the transition of patients to a home dialysis modality with the aim of maintaining or improving your process using PDSA cycles.

Directions:
1. Choose ONLY ONE of the facility activities on the self-assessment to which you responded "No" or "Not Always" to prioritize for improvement and complete monthly reporting.
2. When you resolve it to your satisfaction, you can move to the next area you would like to address and choose it for reporting.
3. The barrier to address can apply to one or multiple patient, facility or staff situations.
Select Barrier

Monthly PDSA Cycle

Plan: Describe your monthly plan to improve...

Do: Select from the drop down the one intervention you used this month to address your identified barrier. For your first reporting month, select the...
Select...

Monthly PDSA Cycle

Plan: Describe your monthly plan to improve the identified barrier (include your who, what, when, where and why).

Do: Select from the drop down the one intervention you used this month for the one you plan to use.

Study: Did you achieve the plan’s goal with this reporting month’s intervention?

Study: Take a moment to think about the intervention this reporting month. What did you learn about the effectiveness of the intervention?

What Barrier(s) (if any) did you discover when implementing the intervention this reporting month? (Enter NA if none)

Act: What are you going to do for your PDSA cycle NEXT month?
Monthly PDSA Cycle Feedback

**Plan:** Describe your monthly plan to improve the identified barrier (include details such as Who, What, When)?

**Do:** Select from the drop down the one intervention you used this month to address your identified barrier. For your first reporting month, select the one you plan to use.

- Conducted staff education on home dialysis
- Reviewed/trialed 5 Diamond Home Dialysis Module for staff education
- Provided patient/family education
- Trialed early patient education on modality (e.g. within two to four weeks of admission) with scheduled follow-up session as needed
- Collaborated with home program to host home dialysis education day/lobby day for patients and/or staff

**Act:** What are you going to do for your PDSA cycle NEXT month?
Did you achieve your plan’s goal?

Study: Did you achieve the plan’s goal with this reporting month’s intervention?

Study: Take a moment to think about the intervention this reporting month. What did you learn about the effectiveness of the...

What Barrier(s) (if any) did you discover when implementing the intervention this reporting month? (Enter NA if none)

Act: What are you going to do for your PDSA cycle NEXT month?
What are you going to do for your next cycle?

Study: Take a moment to think about the intervention this reporting month. What did you learn about the effectiveness of the intervention?

What Barrier(s) (if any) did you discover when implementing the intervention this reporting month?

Act: What are you going to do for your PDSA cycle NEXT month?

Select...

ACCEPT = Continue with the same plan
ADAPT = Change the plan for next month
ABORT = We need to start all over with a new plan
Metrics and Sustainability Plan

**Metrics**

How many of your patients started training for a home modality this month?

How many of your patients were changed to a home modality in CROWNWeb?

**Sustainability Plan**

Do you have processes established for sustaining a home dialysis evaluation, education and referral system in your facility?

What action item have you put in place for sustainability?

- Adopted home dialysis education policy for new staff orientation/annual staff training with specific educational materials
- Adopted use of the 5 Diamond Home Dialysis Module for staff education
- Developed policy for a standardized approach to new
Verify you are not a robot and submit your data using the Submit button at bottom of the form.

You will be able to print a report for your records.