



CMS' CROWNWeb Application

Understanding and Completing the CMS-2744 Annual Facility Survey



October 2, 2014



Today's Presenter

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Communication, and Training**



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NOTE: *The CMS-2744 completion process, error resolution, and other details shared as part of this presentation are subject to change.*

Today's Agenda



- **CMS-2744 Form Overview**
- **Completing the CMS-2744 Form in CROWNWeb**
- **Resolving CMS-2744 Errors**
- **Live Demo**



Purpose of the CMS-2744

Overview of Purpose



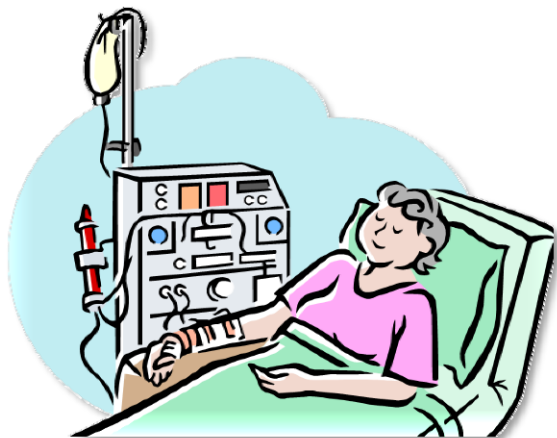
- **The CMS-2744 is designed to collect information regarding:**
 - Treatment trends
 - Utilization of services
 - Patterns of practice in treating ESRD patients
- **The CMS-2744 form is the only Office of Management and Budget survey of all facilities that provides valid census and dialysis patient movement information.**
- **The information is used to assess and evaluate the local, regional, and national levels of medical and social impact of ESRD care.**

Overview of Purpose



- **The CMS-2744 Annual Facility Survey:**
 - Captures facility, treatment, and staffing data for the survey year (January 1 – December 31)
 - Historically, provided data to be uploaded onto CMS's Dialysis Facility Compare website
 - Helps identify the top 50 kidney transplantation centers in the nation

What Is On a CMS-2744?



Dialysis Facilities

- Beginning Patient Count
- Additions
- Losses
- Ending Patient Count
- Medicare Status
- Number of Treatments In-Center and Other
- Vocational Rehabilitation Information
- Staffing
- Facility Information



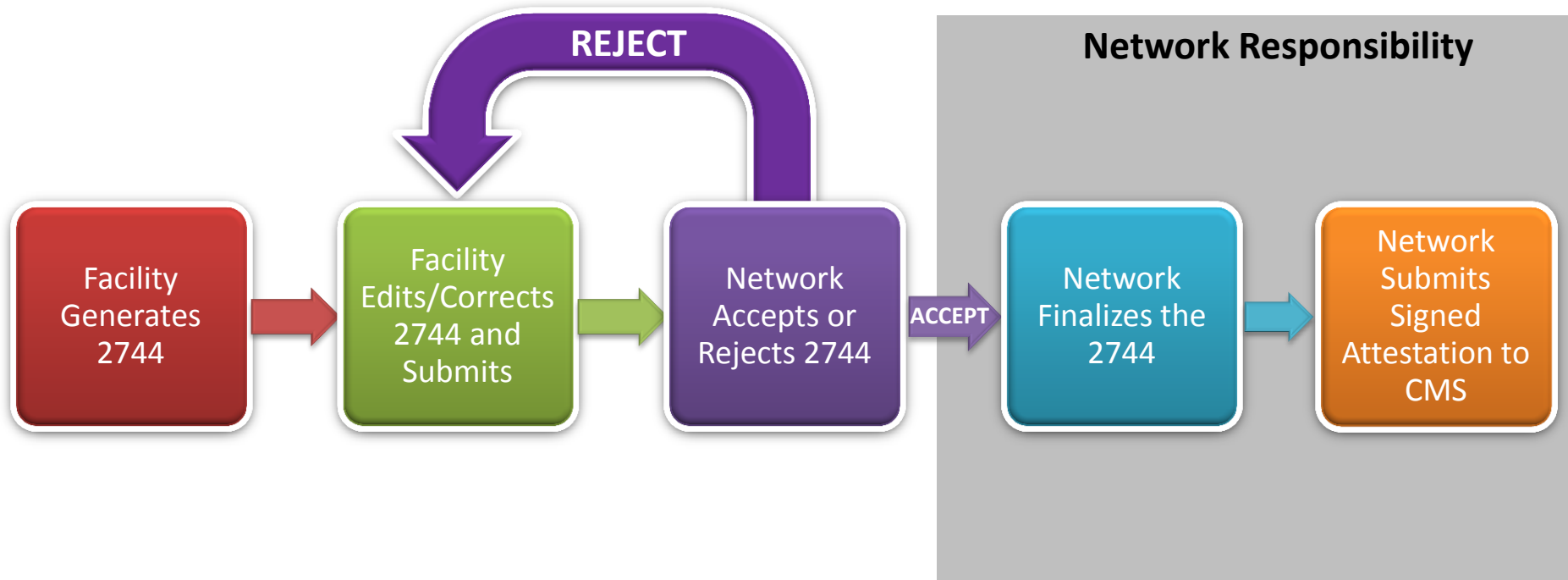
Transplant Facilities

- Number of Transplant Patients
- Medicare Status
- Number of Transplants
- Transplant Wait List Count



Completing a CMS-2744 In CROWNWeb

CMS-2744 Workflow



- **ESRD Networks will have local submission deadlines to help ensure that CMS-2744 forms are FINALIZED.**
- **CMS will announce the national deadline for the 2014 CMS-2744 form.**

CMS-2744 Reports and Tools

- CROWNWeb gathers data from the *Facility Details*, *Admit/Discharge*, *Treatment Summary*, and *Patient Attributes* screens to populate most of the CMS-2744 form.
- The CMS-2744 form will present warning and error messages if the counts do not balance.
- Facilities can utilize CMS-2744 reports in CROWNWeb to determine where a correction may be needed.

Home	Facilities	Patients	Personnel	Reports	My Reports	Clinical	Form 2744	Action List	Admin
Search 2744	Add New 2744	Missing 2744 Forms		Status Change Updates					
Edit	Additions During Survey Period Report		Patient Eligibility Status Report		Patients Receiving Care at End of Survey Period Report				
Patients Hemodialyzing More Than 4 Times Per Week Report			Vocational Rehabilitation Report						
Hide Help		Search 2744 > Form 2744 Search Results > View 2744(2275)							
Context Sensitive Help		View 2744 for Student B16 Dialysis (1942244363) for Survey Year 2012							
• All fields are read-only.		Dialysis Patients							

Generating the CMS-2744

QualityNet
Logged in as: crownWeb\tr1006
Session expires in 05:19

Home Facilities Patients Personnel Reports My Reports **Form 2744** Action List Admin

Home

Home
[Show](#)
H

System News

Welcome to CROWNWeb!

Below is a listing of the CROWNWeb features in this release. The production environment contains startup data copied from SIMS, the ESRD Patient Registry maintained by the ESRD Networks.

- Users will be able to search, add, save, edit, submit, and print facility records.
- Users will be able to search, add, edit, submit, and print facility personnel records.
- Users will be able to admit to and discharge patients from a facility.
- Users will be able to add, edit, and submit patient treatment records.
- Users will be able to search, edit, and submit a patient record.
- Users will be able to enter information associated with the 2728 form for Initial, Supplemental, and Re-entitlement patients (including Initial Dialysis, Initial Transplant, Supplemental Training, Supplemental Transplant, and Re-entitlement forms).
- Users will be able to enter a 2746 form for a patient.
- Users will be able to print blank 2728 and 2746 forms, along with pre-populated 2728 and 2746 forms for patients.
- Users will be able to verify patients and patient data using the PART feature.
- Users will be able to search, add, edit, and submit clinical lab test results and vascular access information for patients.
- Users will be able to add, edit, and submit facility preferences for clinical data.
- Users will be able to create and print a patient roster for a facility.
- Users will be able to run Audit reports for all data added, updated, or deleted in CROWNWeb.

Internet Explorer 7 users should verify the following setting before using CROWNWeb. Close all Internet Explorer windows and open a new Internet Explorer browser window. Then go to Tools -> Internet Options, select the Advanced tab, scroll to the Security section and ensure the "Enable Native XMLHTTP support" option is NOT selected. If the option is selected, apply this change, then return to the application.

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10/8/2014

Click “Add New 2744”

The screenshot displays the QualityNet web application interface. At the top left is the QualityNet logo. The user is logged in as 'crownWeb\SA0007' and the session expires in 13:56. A navigation menu includes links for Home, Facilities, Patients, Personnel, Reports, My Reports, Clinical, Form 2744, Action List, and Admin. Below the navigation menu, there are search and action options: Search 2744, Add New 2744 (highlighted with a red box and a mouse cursor), Missing 2744 Forms, and Status Change Updates. The main content area is titled 'Search 2744' and 'Enter Search Terms'. It contains a section for 'Form 2744 Search Criteria' with the following fields: % Facility CCN, % Facility NPI, Network (dropdown), Status (dropdown), *Survey Year, and Results Per Page (set to 10). At the bottom of the search area are 'Search' and 'Reset' buttons. The footer contains links for QualityNet Help Desk, Accessibility Statement, Privacy Policy, and Terms of Use.

Add New CMS-2744 Form

The screenshot shows the QualityNet web application interface. At the top, the QualityNet logo is on the left, and a "Log Off" link is on the right. Below the logo, it says "Logged in as: crownWeb\SA0007" and "Session expires in 13:56". A navigation menu includes links for Home, Facilities, Patients, Personnel, Reports, My Reports, Clinical, Form 2744, Action List, and Admin. A secondary menu below it has "Search 2744", "Add New 2744" (highlighted with a red box and a mouse cursor), "Missing 2744 Forms", and "Status Change Updates".

On the left side, there is a "Show Help" link. The main content area is titled "Add a New Form 2744" and contains a section "Add a New Form 2744 Search Criteria". This section includes the following fields:

- Facility CCN:
- Facility NPI:
- * Facility DBA Name: (dropdown menu)
- * Survey Year: (dropdown menu)

A red box highlights the "Add" button at the bottom left of the form. A red arrow points from a yellow callout box to the "2014" dropdown menu. The callout box contains the text: "You must select '2014' to complete the survey for 2014".

At the bottom of the page, there is a footer with links for "QualityNet Help Desk", "Accessibility Statement", "Privacy Policy", and "Terms of Use".

Patients Receiving Care at End of Survey Period

Incenter Dialysis

(14) Hemodialysis: 0
(15) Other: 0

Self-Dialysis Training

(16) Hemodialysis: 0
(17) CAPD: 0
(18) CCPD: 0
(19) Other: 0

Total Incenter Dialysis

(20) Fields 14 thru 19: 0

Home Dialysis

(21) Hemodialysis: 0
(22) CAPD: 0

(23) CCPD: 0
(24) Other: 0

Total Home Dialysis

(25) Fields 21 thru 24: 0

Total Patients

(26) Fields 20 and 25: 0

Patient Eligibility Status End of Survey Period

(27) Currently enrolled in Medicare: 0
(29) Non-Medicare: 0

(28) Medicare application pending: 0

Hemodialysis Patients Dialyzing More Than 4 Times Per Week

(30A) Setting Incenter Day: 0
(31A) Setting Incenter Nocturnal: 0

(30B) Setting Home Day: 0
(31B) Setting Home Nocturnal: 0

Vocational Rehabilitation

(32) Patients aged 18 through 54: 0
(34) Patients Employed full-time or part-time: 0

(33) Patients receiving services from Voc Rehab: 0
(35) Patients attending school full-time or part-time: 0

Treatment and Staffing

Incenter Dialysis Treatments (Include Training Treatments):

(36) Hemodialysis:

(37) Other:

Staffing

Position	(38) Number of Staff Full Time	(39) Number of Staff Part Time	(40) Number of Open Pos Full Time	(41) Number of Open Pos Part Time
a. RNs:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
b. LPN/LVTs	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
c. PCTs	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
d. APNs	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
e. Dieticians	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
f. Social Workers	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>



Manual Entry



Treatment and Staffing

Incenter Dialysis Treatments (Include Training Treatments):

(36) Hemodialysis: (37) Other:

Staffing

Position	(38) Number of Staff Full Time	(39) Number of Staff Part Time	(40) Number of Open Pos Full Time	(41) Number of Open Pos Part Time
a. RNs:	<input type="text" value="4"/>	<input type="text" value="2"/>	<input type="text" value="1"/>	<input type="text"/>
b. LPN/LVTS	<input type="text"/>	<input type="text"/>	<input type="text" value="0"/>	<input type="text"/>
c. PCTs	<input type="text"/>	<input type="text"/>	<input type="text" value="2"/>	<input type="text"/>
d. APNs	<input type="text"/>	<input type="text"/>	<input type="text" value="0"/>	<input type="text"/>
e. Dieticians	<input type="text"/>	<input type="text"/>	<input type="text" value="0"/>	<input type="text"/>
f. Social Workers	<input type="text"/>	<input type="text"/>	<input type="text" value="0"/>	<input type="text"/>

REMARKS/COMMENTS

Status: DRAFT

Comments:

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The total number of Incenter hemodialysis treatments during the survey year.

The total number of all other Incenter types of treatments (IPD, CAPD and CCPD training) during the survey year.

STAFFING: The number of Full Time and Part Time staff positions (open and not filled) at your facility as of 12/31.

Generated CMS-2744



Log Off

Logged in as: crownWeb\SA0007

Session expires in 13:19

[Home](#)

[Facilities](#)

[Patients](#)

[Personnel](#)

[Reports](#)

[My Reports](#)

[Clinical](#)

[Form 2744](#)

[Action List](#)

[Admin](#)

[Search 2744](#)

[Add New 2744](#)

[Missing 2744 Forms](#)

[Status Change Updates](#)

[Additions During Survey Period Report](#)

[Patient Eligibility Status Report](#)

[Patients Receiving Care at End of Survey Period Report](#)

[Patients Hemodialyzing More Than 4 Times Per Week Report](#)

[Vocational Rehabilitation Report](#)



[Search 2744](#) > [Add New 2744](#) > [Add New 2744 Form](#) > [Edit 2744\(2131\)](#)

Show Help

Edit 2744 for Student A7 Dialysis (1962479386) for Survey Year 2012

Info:

• Form 2744 - GENERATED.

Dialysis Patients

Patients Receiving Care Beginning of Survey Period

(01) Incenter: 0

(02) Home: 0

(03) Total Fields 01 thru 02: 0

Additions During Survey Period

Incenter

(04A) Started for first time ever: 16

(05A) Restarted: 0

(06A) Transferred from other dialysis unit: 3

(07A) Returned after transplantation: 0

Home

(04B) Started for first time ever: 4

(05B) Restarted: 1

(06B) Transferred from other dialysis unit: 0

(07B) Returned after transplantation: 0

Losses During Survey Period

Incenter

(08A) Deaths: 7

(09A) Recovered kidney function: 0

(10A) Received transplant: 0

(11A) Transferred to other dialysis unit: 3

(12A) Discontinued dialysis: 0

(13A) Other (LTFU): 0

Home

(08B) Deaths: 3

(09B) Recovered kidney function: 0

(10B) Received transplant: 0

(11B) Transferred to other dialysis unit: 1

(12B) Discontinued dialysis: 0

(13B) Other (LTFU): 0

Patients Receiving Care at End of Survey Period

Saved and Submit

QualityNet Log Off

Logged in as: crownWeb\SA0007 Session expires in 13:50

[Home](#) | [Facilities](#) | [Patients](#) | [Personnel](#) | [Reports](#) | [My Reports](#) | [Clinical](#) | [Form 2744](#) | [Action List](#) | [Admin](#)

[Search 2744](#) | [Add New 2744](#) | [Missing 2744 Forms](#) | [Status Change Updates](#)

[Edit](#) | [Additions During Survey Period Report](#) | [Patient Eligibility Status Report](#) | [Patients Receiving Care at End of Survey Period Report](#)
[Patients Hemodialyzing More Than 4 Times Per Week Report](#) | [Vocational Rehabilitation Report](#)

[Show Help](#) | [Search 2744](#) > [Add New 2744](#) > [Add New 2744 Form](#) > [Edit 2744\(2131\)](#) > [View 2744\(2131\)](#)

View 2744 for Student A7 Dialysis (1962479386) for Survey Year 2012

Info:
- Form 2744 - SAVED.

Dialysis Patients

Patients Receiving Care Beginning of Survey Period

40 Incenter: 0

REMARKS/COMMENTS

Status: DRAFT
Data Generated: 01/04/2013 at 11:40 AM by SA0007

Warnings:
Warning - The facility certification date is not in the survey period but the beginning population is 0. Please add a comment.

Errors:
Error - The total number of patients (field 26) must equal the sum of the patients receiving care at the beginning of the survey period (field 03) plus the additions during the survey period (fields 04A through 07B) minus the losses during the survey period (fields 08A through 13B).
Error - The Total number of patients receiving care at the beginning of the survey period (field 03) cannot equal 0 if the facility has not closed.

Comments:

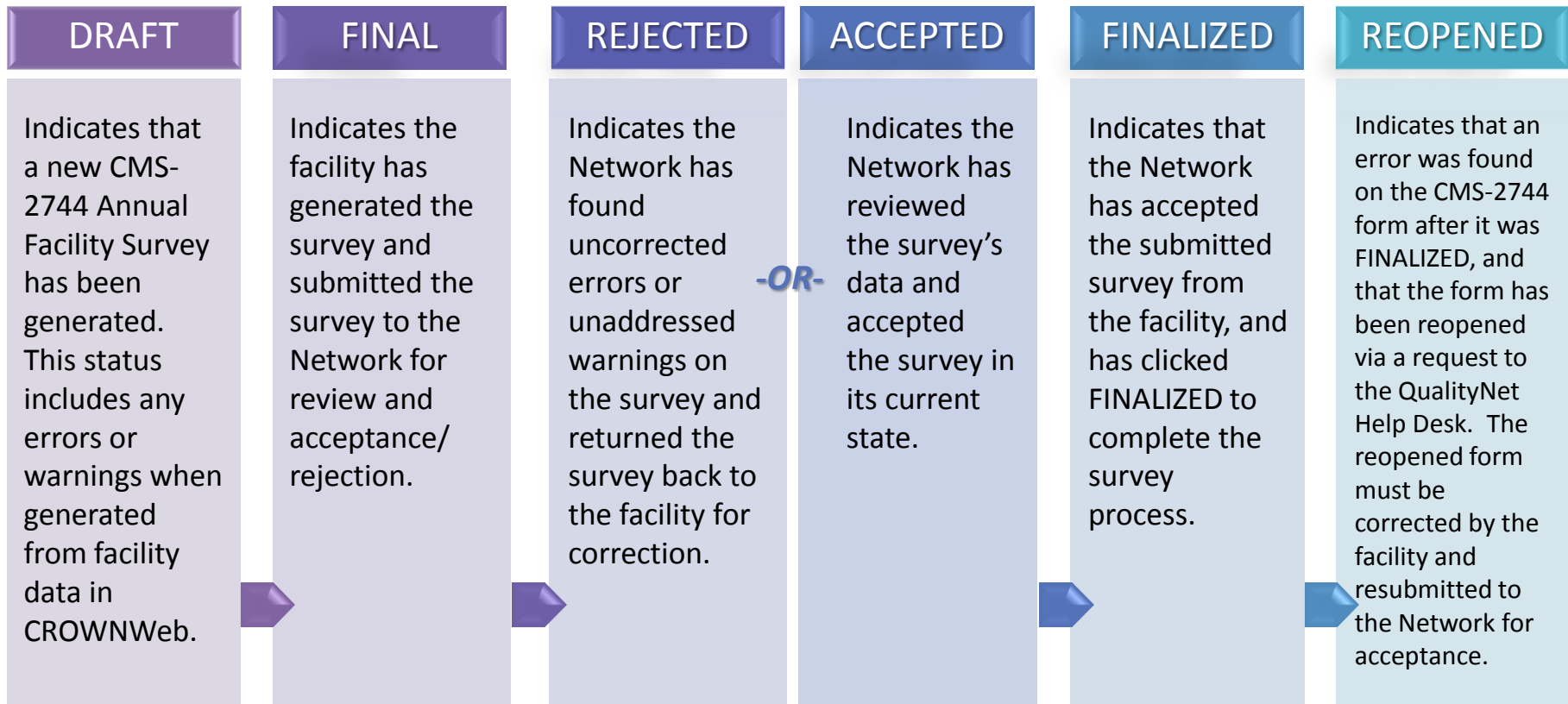
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Status Change Updates Screen

Understanding the Statuses

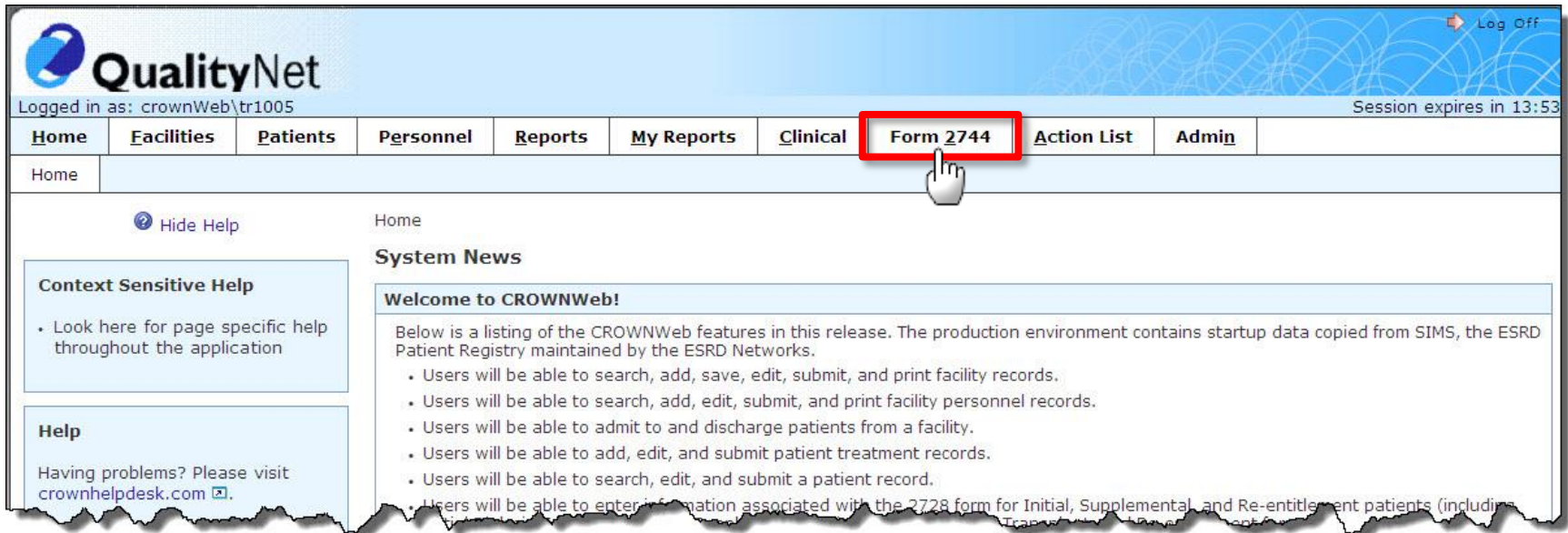
CMS-2744 Status Descriptions



Checking for Finalized Status

After submitting your CMS-2744 for acceptance, regularly check the *Status Change Updates* screen to see when your CMS-2744 has been *finalized* (or approved) by the Network.

1. Click on **Form 2744** from the Home page. The *2744 Search* screen displays.



QualityNet

Logged in as: crownWeb\tr1005 Log Off

Session expires in 13:53

Home Facilities Patients Personnel Reports My Reports Clinical **Form 2744** Action List Admin

Home

Hide Help

Context Sensitive Help

- Look here for page specific help throughout the application

Help

Having problems? Please visit crownhelpdesk.com

Home

System News

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- Users will be able to add, edit, and submit patient treatment records.
- Users will be able to search, edit, and submit a patient record.
- Users will be able to enter information associated with the 2728 form for Initial, Supplemental, and Re-entitlement patients (including...

Checking for Finalized Status

2. Click on **Status Change Updates** in the submenu. The *Form 2744 Status Change Updates* screen displays.

The screenshot displays the QualityNet web application interface. At the top left is the QualityNet logo and the text "Logged in as: crownWeb\tr1005". At the top right is a "Log Off" link and "Session expires in 13:57". Below this is a navigation menu with tabs: Home, Facilities, Patients, Personnel, Reports, My Reports, Clinical, Form 2744, Action List, and Admin. Under the "Form 2744" tab, there is a submenu with options: Search 2744, Add New 2744, Missing 2744 Forms, and Status Change Updates. The "Status Change Updates" option is highlighted with a red box and a mouse cursor. Below the navigation menu is a search bar with "Search 2744" and a "Hide Help" link. On the left side, there is a "Context Sensitive Help" section with instructions: "* denotes required fields." and "% denotes fields in which a wildcard (%) can be used in search." Below this is a "Help" section with the text "Having problems? Please visit". On the right side, there is a "Form 2744 Search Criteria" section with the following fields: "% Facility CCN" (text input), "% Facility NPI" (text input), "Network" (dropdown menu), "Status" (dropdown menu), "* Survey Year" (text input), and "Results Per Page" (dropdown menu).

Checking for Finalized Status

3. Look for your CMS-2744 to display in the **Finalized Status** section.

[Search 2744](#) > Status Change Updates

Form 2744 Final Status - 0 Records Found

ID ▼	Survey Year	Facility Name	Facility CCN	Facility NPI	Reason
----------------------	-----------------------------	-------------------------------	------------------------------	------------------------------	--------

Form 2744 Accepted Status - 0 Records Found.
Please print, sign, and mail this 2744 form to your in-scope Network.

ID ▼	Survey Year	Facility Name	Facility CCN	Facility NPI	Reason
----------------------	-----------------------------	-------------------------------	------------------------------	------------------------------	--------

Form 2744 Rejected Status - 0 Records Found

ID ▼	Survey Year	Facility Name	Facility CCN	Facility NPI	Reason
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Form 2744 Finalized Status - 1 Records Found

ID ▼	Survey Year	Facility Name	Facility CCN	Facility NPI	Reason
631	2012	ABC Dialysis	110016	1770696643	FINAL

Form 2744 Reopened Status - 0 Records Found
Please correct your records and re-submit this 2744 form for Network acceptance.

ID ▼	Survey Year	Facility Name	Facility CCN	Facility NPI	Reason
----------------------	-----------------------------	-------------------------------	------------------------------	------------------------------	--------



Troubleshooting Errors

Causes of Error Messages



- **CMS-2744 data is pulled from the following screens in CROWNWeb:**
 - *Facility Details*
 - *Admit/Discharge*
 - *Treatment Summary*
 - *Patient Attributes*
- **Errors display due to invalid or missing data.**
- **Error messages are removed after users correct the data, and “re-generate” their CMS-2744 forms.**
- **Errors must be resolved before a form can be accepted.**

Accessing CMS-2744 Reports

QualityNet
Logged in as: crownWeb\SA0007
Session expires in 13:50

Home | Facilities | Patients | Personnel | Reports | My Reports | Clinical | Form 2744 | Action List | Admin

Search 2744 | Add New 2744 | Missing 2744 Forms | Status Change Updates

Edit | Additions During Survey Period Report | Patient Eligibility Status Report | Patients Receiving Care at End of Survey Period Report
Patients Hemodialyzing More Than 4 Times Per Week Report | Vocational Rehabilitation Report

[Search 2744](#) > [Add New 2744](#) > [Add New 2744 Form](#) > [Edit 2744\(2131\)](#) > [View 2744\(2131\)](#)

Show Help
View 2744 for Student A7 Dialysis (1962479386) for Survey Year 2012

Info:
• Form 2744 - SAVED.

Dialysis Patients

Patients Receiving Care Beginning of Survey Period

(0) Incenter: 0

REMARKS/COMMENTS

Status: DRAFT
Data Generated: 01/04/2013 at 11:40 AM by SA0007

Warnings:
Warning - The facility certification date is not in the survey period but the beginning population is 0. Please add a comment.

Errors:
Error - The total number of patients (field 26) must equal the sum of the patients receiving care at the beginning of the survey period (field 03) plus the additions during the survey period (fields 04A through 07B) minus the losses during the survey period (fields 08A through 13B).
Error - The Total number of patients receiving care at the beginning of the survey period (field 03) cannot equal 0 if the facility has not closed.

Comments:

Submit for Acceptance | Print

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10/8/2014

Accessing CMS-2744 Reports

	A	B	C	D	E	F	G	H	I	J	K	
1	Patients Receiving Care at the Beginning of Survey Period, Additions/Losses During the Survey Period											
2	Survey Period: January 1, 2012 through December 31, 2012											
3	Network	Facility	Facility C	Facility II	Patient	Patient Name	Patient S	Patient HICNL	Patient Gen	Patient Birth D	Patient Admit D	
4	6	600009999	999991	120589999	999999013	BECK,BRICK	101-01-0107	9999999999A	M	02/24/1973	01/01/2009	
5	6	600009999	999991	120589999	999999007	BEYLEY,JIMBO	101-01-0104	9999999994A	M	07/29/1972	01/01/2009	D
6	6	600009999	999991	120589999	999999019	BUGGS,POLLY	101-01-0110	9999999913A	F	09/22/1973	03/08/2008	
7	6	600009999	999991	120589999	999999008	CLERK,LAWRENCE	020-20-2023	9999999995A	M	09/02/1972	08/28/2002	
8	6	600009999	999991	120589999	999999004	CUP,WHYTE	020-20-2021		F	04/15/1972	05/23/2007	
9	6	600009999	999991	120589999	999999016	ELVERENGE,CYN	020-20-2027		F	06/09/1973	03/12/2008	
10	6	600009999	999991	120589999	999999014	ENDRUZZY,MACIO	020-20-2026	9999999910A	M	03/31/1973	08/25/2006	
11	6	600009999	999991	120589999	999999020	FRIMEN,VIRGINIA	020-20-2029	9999999914A	F	10/27/1973	01/01/2009	D
12	6	600009999	999991	120589999	999999004	GREGORY,TOM	101-01-0101	101010101A	M	01/01/1972	04/17/2008	
13	6	600009999	999991	120589999	999999002	KYNG,STEVE	020-20-2020	20202020A	M	02/05/1972	08/28/2002	
14	6	600009999	999991	120589999	999999003	HUGEN,MEG	101-01-0102	101010102A	F	03/11/1972	09/01/2003	
15	6	600009999	999991	120589999	999999004	CUP,WHYTE	020-20-2021		F	04/15/1972	01/01/2009	
16	6	600009999	999991	120589999	999999005	MCTEST,TEST	101-01-0103		F	05/20/1972	11/14/2012	
17	6	600009999	999991	120589999	999999006	MYTCHELL,CHUCK	020-20-2022	20202022A	M	06/24/1972	06/13/2008	
18	6	600009999	999991	120589999	999999007	BEYLEY,JIMBO	101-01-0104	101010104A	M	07/29/1972	05/24/2008	
19	6	600009999	999991	120589999	999999008	CLERK,LAWRENCE	020-20-2023	20202023A	M	09/02/1972	07/27/2007	
20	6	600009999	999991	120589999	999999009	MYNKSY,BIFF	101-01-0105	101010105A	M	10/07/1972	04/12/2008	
21	6	600009999	999991	120589999	999999010	KELLER,SNOOP	020-20-2024	20202024A	M	11/11/1972	04/19/2008	
22	6	600009999	999991	120589999	999999011	GUHEGEN,SELENA	101-01-0106		F	12/16/1972	09/19/2007	
23	6	600009999	999991	120589999	999999012	LUMEX,HORACE	020-20-2025	20202025A	M	01/20/1973	04/08/2008	
24	6	600009999	999991	120589999	999999013	BECK,BRICK	101-01-0107	101010107A	M	02/24/1973	02/26/2008	
25	6	600009999	999991	120589999	999999014	ENDRUZZY,MACIO	020-20-2026	20202026A	M	03/31/1973	01/01/2009	
26	6	600009999	999991	120589999	999999015	MERCHELEWSKY,DIA	101-01-0108		F	05/05/1973	08/25/2006	
27	6	600009999	999991	120589999	999999016	ELVERENGE,CYN	020-20-2027		F	06/09/1973	05/23/2007	
28	6	600009999	999991	120589999	999999017	KEUFHULD,NORINDA	101-01-0109	101010109A	F	07/14/1973	04/17/2006	
29	6	600009999	999991	120589999	999999018	SYMPSON,BART	020-20-2028	20202028A	M	08/18/1973	03/24/2007	
30	6	600009999	999991	120589999	999999019	BUGGS,POLLY	101-01-0110	101010110A	F	09/22/1973	01/14/2008	
31	6	600009999	999991	120589999	999999020	FRIMEN,VIRGINIA	020-20-2029	20202029A	F	10/27/1973	03/08/2008	
32	6	600009999	999991	120589999	999999001	GREGORY,TOM	101-01-0101	101010101A	M	01/01/1972	04/17/2008	
33	6	600009999	999991	120589999	999999002	KYNG,STEVE	020-20-2020	20202020A	M	02/05/1972	08/28/2002	
34	6	600009999	999991	120589999	999999003	HUGEN,MEG	101-01-0102	101010102A	F	03/11/1972	09/01/2003	
35	6	600009999	999991	120589999	999999004	CUP,WHYTE	020-20-2021		F	04/15/1972	01/01/2009	
36	6	600009999	999991	120589999	999999005	MCTEST,TEST	101-01-0103		F	05/20/1972	11/14/2012	
37	6	600009999	999991	120589999	999999006	MYTCHELL,CHUCK	020-20-2022	20202022A	M	06/24/1972	06/13/2008	
38	6	600009999	999991	120589999	999999007	BEYLEY,JIMBO	101-01-0104	101010104A	M	07/29/1972	05/24/2008	
39	6	600009999	999991	120589999	999999008	CLERK,LAWRENCE	020-20-2023	20202023A	M	09/02/1972	07/27/2007	
40	6	600009999	999991	120589999	999999009	MYNKSY,BIFF	101-01-0105	101010105A	M	10/07/1972	04/12/2008	
41	6	600009999	999991	120589999	999999010	KELLER,SNOOP	020-20-2024	20202024A	M	11/11/1972	04/19/2008	
42	6	600009999	999991	120589999	999999011	GUHEGEN,SELENA	101-01-0106		F	12/16/1972	09/19/2007	
43	6	600009999	999991	120589999	999999012	LUMEX,HORACE	020-20-2025	20202025A	M	01/20/1973	04/08/2008	
44	6	600009999	999991	120589999	999999013	BECK,BRICK	101-01-0107	101010107A	M	02/24/1973	02/26/2008	
45	6	600009999	999991	120589999	999999014	ENDRUZZY,MACIO	020-20-2026	20202026A	M	03/31/1973	01/01/2009	
46	6	600009999	999991	120589999	999999015	MERCHELEWSKY,DIA	101-01-0108		F	05/05/1973	08/25/2006	
47	6	600009999	999991	120589999	999999016	ELVERENGE,CYN	020-20-2027		F	06/09/1973	05/23/2007	
48	6	600009999	999991	120589999	999999017	KEUFHULD,NORINDA	101-01-0109	101010109A	F	07/14/1973	04/17/2006	
49	6	600009999	999991	120589999	999999018	SYMPSON,BART	020-20-2028	20202028A	M	08/18/1973	03/24/2007	
50	6	600009999	999991	120589999	999999019	BUGGS,POLLY	101-01-0110	101010110A	F	09/22/1973	01/14/2008	
51	6	600009999	999991	120589999	999999020	FRIMEN,VIRGINIA	020-20-2029	20202029A	F	10/27/1973	03/08/2008	

[Link to Excel Sort and Filter Instructions](#)



Common CMS-2744 Error Messages

Common CMS-2744 Error



Error Message	What May Cause Error	How to Resolve
<p><i>The total number of patients receiving care at the beginning of the survey period (field 03) plus the additions during the survey period (fields 04A through 07B) minus the losses during the survey period (fields 08A through 13B) must equal the total number of patients (field 26).</i></p>	<ul style="list-style-type: none">• No treatment entry for the survey year. (User edited the existing treatment summary instead of using “Add Treatment” to note a change in modality).	<ul style="list-style-type: none">• Facility runs “Patients Receiving Care at End of Survey Period” report, and review internal patient records to determine who is not on the report. <p>(Note: Fixable at facility-level.)</p>



Acceptable Error Messages

May Submit for Acceptance



Error Message	What May Cause Error	How to Resolve
<i>Error-Total Patients (field 26) cannot equal 0 if the facility has not closed.</i>	<ul style="list-style-type: none">• Seasonal facility.• Disaster.	<ul style="list-style-type: none">• Facility enters comment indicating it is open for part of the year only.
<i>Error-The Total number of patients receiving care at the beginning of the survey period (field 03) cannot equal 0 if the facility has not closed.</i>	<ul style="list-style-type: none">• Seasonal facility.• Disaster.• Facility opened in 2012, but did not admit first patient until 2013.	<ul style="list-style-type: none">• Facility indicates it had zero patients at the end of 2012.• Facility enters comment indicating it was open prior to 2013, but did not admit first patient until 2013.
<i>Error-The total patients (field 26) cannot be zero (0) for this facility.</i>	<ul style="list-style-type: none">• Seasonal facility.• Disaster.	<ul style="list-style-type: none">• Facility enters comment indicating it is open for part of the year only.

May Submit for Acceptance



Error Message	What May Cause Error	How to Resolve
<p><i>Error-This facility has not closed and the beginning population (field 03) and the total patients (field 26) are incorrect.</i></p>	<ul style="list-style-type: none">• Seasonal facility.	<ul style="list-style-type: none">• Facility indicates it had zero patients at the end of 2012 and at the end of 2013.
<p><i>Error-the total number of patients attending school (field 35) cannot be greater than the total number of patients receiving Vocational Rehabilitation services (field 33). The number of patients attending school is incorrect.</i></p>	<ul style="list-style-type: none">• CROWNWeb is incorrectly linking the school and vocational rehabilitation status of patients aged 18-54 to each other.	<ul style="list-style-type: none">• Facility enters comment indicating it has thoroughly reviewed its records, and the error is invalid.• Networks may accept after review to confirm validity.

Live Demo



Let's See it LIVE!

Thank You

For Further Information...

Help Me Form:

<http://help.projectcrownweb.org/>

QualityNet Help Desk:
1-866-288-8912

Website:

<http://www.projectcrownweb.org>



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